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ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 53418Date: 7/5/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

David

Hans

Account Name:

David & Nancy Hans

Home: (480) 000-0000Street:Work:City:

Gold Canyon

CBR:State:AZ Zip: 85218is:Utility Company. Gold Canyon Sewer CompanyDivision:

Sewer

Contact Name:Contact Phone:Nature of Complaint:

Arizona Corporation Commission

DOCKETED

Docket No Sw 02519A-06-0015

JUL 07 2006

Mr. Jeff Hatch-Miller, Chairman
 Arizona Corporations Commission
 Utilities Division
 1200 West Washington
 Phoenix, Arizona 85007-2996

DOCKETED BY

nr

RE: GCWWTF CASE! DOCKET NO. SW 025 9A-06-0015

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 JUL -7 A 10:12

RECEIVED

Dear Mr. Hatch-Miller,

We are residents of Gold Canyon, Arizona, and customers of the Gold Canyon Sewer Company (GCSC). This is being written in opposition to the GCSC's request to increase our cost from \$35 to \$70.34 per month for our residential sewer service.

We can find no justification for such an increase. In fact, we wonder how GCSC can justify its current \$35 monthly charge. In the year 2005, water usage charge for our residence was \$301, and GCSC charged us \$445 to discharge it through their sewer system. So, we believe the \$35 per month charge is already exorbitant. According to the local newspaper, GCSC's representative, Dave Kerr, stated: "I know it is a bit of a sticker shock, but we just completed a \$12 million investment in the Gold Canyon plant to expand it and to alleviate odor problems, and we deserve a return on our investment". During my career, I have started and developed three successful business enterprises. When we decided to expand those businesses, we either financed them ourselves, borrowed the necessary capital or sought investors to provide the funds. If we were not already realizing enough profit from our business to provide a reasonable return on our investment, we would not go forward with the expansion. What world does GCSC live in that they think they can simply charge their existing customers more so that they can expand their business, their customer base and their profits. I assure you their customers would abandon them overnight if they had a choice.

Furthermore, the odor problems Mr. Kerr referred to have not been resolved. I frequently play golf on the

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

fairways immediately adjoining the GCSC plant, and I can attest to the fact that there are times when it is difficult to breath in the area. Shouldn't it be an integral part of a "treatment" plant's design to contain such odors? Perhaps. GCSC should pursue the matter with their architect/designer.

It is our understanding that GCSC's charter or grant to do business in Gold Canyon provides them the right to earn a 10% profit. If that is correct, I suggest that you implement an audit of GCSC's books and business to determine if they are currently realizing a profit— based upon the \$35 per month charge. if they are, how much? If too much, perhaps, a rate decrease is in order.

K. Maycs, William Mundell, Marc Spitzer, Mike Gleasson Gold Canyon Community Associations United, Apache Junction/Gold Canyon Independent

Sincerely,

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

July 5, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer;

¶Your letter regarding the Gold Canyon sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

¶The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

¶Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

¶Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

¶Sincerely,

¶Bradley G. Morton

¶Public Utilities Consumer Analyst II

¶Utilities Division

End of Comments

Date Completed: 7/5/2006

Opinion No. 2006 - 53418

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 53420**Date:** 7/5/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****James****Best****Account Name:**

James & Patricia Best

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Gold Canyon

CBR:**State:**AZ **Zip:** 85218**is:****Utility Company.****Gold Canyon Sewer Company****Division:**

Sewer

Contact Name:

[REDACTED]

Contact Phone: (623) [REDACTED]**Nature of Complaint:**

Docket No Sw 02519A-06-0015

June 30, 2006

Dear Mr. Morton

This letter is regarding the Gold Canyon sewer/Algonquin power Income Funds proposed 100 % increase to \$70 per month.. GCWWTF Case Docket No. SW-02519A-06-0015.

Now that the Gold Canyon Sewer Company has completed work on Route 60, they have decided that they can double our monthly fee from \$35.00 to \$70.00 a month for the same service we receive now. We are a retired couple living on a fixed income. We own the home in Gold Canyon. We spend about four months in Arizona each year and with the cost of living being what it is we are strongly objecting to the doubling of this fee. We were assured when they started this project that there would be no increase in fees. In addition we pay this fee every month even though we are only there for about four months in the year.

James and Patricia Best

Gold Canyon Home Owner

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

July 5, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

☐ Your letter regarding the Gold Canyon sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

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☐ Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

☐☐☐☐☐ Sincerely,
☐☐☐☐☐ Bradley G. Morton
☐☐☐☐☐ Public Utilities Consumer Analyst II
☐☐☐☐☐ Utilities Division
End of Comments

Date Completed: 7/5/2006

Opinion No. 2006 - 53420

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 53421**Date:** 7/5/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** **D.G.****North****Account Name:** D.G. North**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** **Gold Canyon Sewer Company****Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No Sw 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month. ...GCWWTF Case Docket No. SW-02519A-OO-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But---does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

July 5, 2006

RE: GOLD CANYON SEWER COMPANY

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Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 7/5/2006

Opinion No. 2006 - 53421

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 53422**Date:** 7/5/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****Wally****Jacobson****Account Name:**

Wally & Ann Jacobson

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Gold Canyon

CBR:**State:**AZ **Zip:** 85218**is:****Utility Company:** **Gold Canyon Sewer Company****Division:**

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No Sw 02519A-06-0015

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Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

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Gold Canyon Property Owner

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

July 5, 2006

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Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 7/5/2006

Opinion No. 2006 - 53422
